

Privacy policy

Nhue Concierge SL, the person responsible for the treatment of personal data that the user provides and informs him that this data will be treated in accordance with the provisions of Regulation (EU) 2016/679 of April 27, 2016 (GDPR), so the following treatment information is provided:

- **End of treatment:** manage the services offered on the website, namely information on the different tourist destinations, as well as general tour packages. and whose purpose is to be able to manage the orders received, respond to queries and requests that users may make, as well as to send you commercial information about those promotions / offers of our products. In the event that you send us personal information or even your CV to work with us, we will process this data for the purpose of personnel selection, deleting your data if we are not going to make any incorporation into our company. Regarding the publication of personal data on blogs and social networks that this website can share, personal data may be processed with the idea of ☐ answering comments and improving our services. The privacy policy is the one set by the entities responsible for those sites. We are not responsible for the personal information that each user can publish.
- **Data retention criteria:** they will be kept as long as there is a relationship with you both for the products sold, for the services offered or for the existence of some legal obligation.
- **Legitimation:** by checking the acceptance box, you are giving your legitimate consent for your data to be processed in accordance with the purposes of this form described in the privacy policy.
- **Recipients:** the data will be communicated to the entities, establishments and premises that are linked to

the request requested, as well as the reservation and collection management platform, to our tax advisory in charge of tax treatment. The web developers and the company that gives us accommodation on their servers will also have access. All of them have regularized access to these data with us for the purpose exclusively described here. They will not be destined to any other third party for their treatment, except legal obligations.

Rights that assist the User:

- Right to withdraw consent at any time. Right to object and to the portability of personal data. The right to portability is established as the interested party's right to receive all those personal data that concern him and that he has provided to a person in charge, as long as the treatment is based on consent or is necessary for the execution of a contract and the same was carried out by automated means
- Right of access, rectification and deletion of your data and the limitation or opposition to its treatment.
- Right to file a claim with the Control Authority if you have not obtained satisfaction in the exercise of your rights, in this case, before the Spanish Agency for data protection <https://www.agpd.es>

Right of access: The interested party will have the right to request and obtain free of charge the information of their personal data subject to treatment, the origin of said data, as well as the communications made or that are planned to be made of them. When the interested party submits the request electronically, and unless the latter requests that it be provided otherwise, the information will be provided in a commonly used electronic format. The right to obtain a copy will not adversely affect the rights and freedoms of others.

Right of rectification and deletion: The controller will have

the obligation to make effective the right of rectification or deletion of the interested party within ten days. The personal data whose treatment does not comply with the provisions of the law will be rectified or suppressed where appropriate, and in particular, when such data is inaccurate and incomplete, you will have the right to obtain, without undue delay, the rectification of the personal data. inaccurate that concerns you. The interested party will have the right to have incomplete personal data completed, including by means of an additional declaration.

Right to the limitation of the treatment the interested party will have the right to obtain from the data controller the limitation of the treatment of the data. When the processing of personal data has been limited, they may only be processed for their conservation, with the consent of the interested party, for the formulation, exercise or defense of claims, with a view to protecting the rights of another natural person or legal or for reasons of public interest. Any interested party who has obtained the limitation of the treatment will be informed by the person in charge before the lifting of said limitation.

Right of opposition: The interested party will have the right to object at any time, for reasons related to their particular situation, that personal data that concerns them (public interest and legitimate interest) be processed, including profiling based on said provisions. Nhue Concierge SL will stop processing personal data, unless it proves compelling legitimate reasons for the treatment that prevail over the interests, rights and freedoms of the interested party, or for the formulation, exercise or defense of claims.

You can exercise these rights by sending an email or postal mail, both with a photocopy of the owner's ID, incorporated or attached:

- Postal address: C/ Pavaneras N3, 18009, Granada (Local

Bajo)

- Email address: customerservice@nhue.es