# Legal warning

Nhue Concierge S.L., responsible for the website, hereinafter RESPONSIBLE, makes this document available to users, with which it intends to comply with the obligations set forth in Law 34/2002, of July 11, on Information Society Services and Electronic Commerce (LSSICE), as well as inform all users of the website regarding the conditions of use.

Any person who accesses this website assumes the role of user, committing to the observance and strict compliance with the provisions set forth herein, as well as any other legal provision that may be applicable.

Nhue Concierge S.L reserves the right to modify any type of information that may appear on the website, without any obligation to notify or inform users of said obligations, with publication on the website being deemed sufficient.

1. **IDENTIFYING DATA**

   - Domain name: https://www.guidedtour-spain.com/
   - Trade name: Nhue
   - Company name: Nhue Concierge SL (hereinafter Nhue),
   - CIF: B-18966085
   - C/ Pavaneras N3, 18009, Granada (Local Bajo)
   - Teléfono: +34 958 049 160
   - Email: customerservice@nhue.es
   - Registered in the Commercial Registry of Granada, Volume 1427, Folio 138 and Sheet GR-39914
   - Retail travel agency with CIAN 185087-2

2. **INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS**

The website, including but not limited to its programming, editing, compilation and other elements necessary for its operation, designs, logos, text and/or graphics, are the

property of the CONTROLLER or, if applicable, have a license or express authorization from the authors.

Regardless of the purpose for which they were intended, the total or partial reproduction, use, exploitation, distribution and commercialization, requires in all cases the prior written authorization of the CONTROLLER. Any use not previously authorized is considered a serious breach of the intellectual or industrial property rights of the author.

The designs, logos, text and/or graphics not belonging to the CONTROLLER and that may appear on the website belong to their respective owners, who are themselves responsible for any possible controversy that may arise regarding them. The CONTROLLER expressly authorizes third parties to redirect directly to the specific contents of the website, and in any case to redirect to the main website.

The CONTROLLER recognises the corresponding intellectual and industrial property rights in favour of their owners, and their mere mention or appearance on the website does not imply the existence of any rights or responsibility over them, nor does it imply endorsement, sponsorship or recommendation by the CONTROLLER.

To make any type of observation regarding possible breaches of intellectual or industrial property rights, as well as any of the contents of the website, you can do so via email.

3. **DISCLAIMER**

The CONTROLLER is exempt from any type of responsibility derived from the information published on its website provided that this information has been manipulated or introduced by a third party outside of it.

**Link Policy**

From the website, you may be redirected to content on third-

party websites. Since the CONTROLLER cannot always control the content entered by third parties on their respective websites, it does not assume any type of responsibility for said content. In any case, it will proceed to the immediate removal of any content that could contravene national or international legislation, morality or public order, proceeding to the immediate removal of the redirection to said website, bringing the content in question to the attention of the competent authorities.

The CONTROLLER is not responsible for the information and content stored, by way of example but not limited to, forums, chats, blog generators, comments, social networks or any other means that allow third parties to publish content independently on the CONTROLLER's website. However, and in compliance with the provisions of articles 11 and 16 of the LSSICE, it is made available to all users, authorities and security forces, actively collaborating in the removal or, where appropriate, blocking of all content that may affect or contravene national or international legislation, the rights of third parties or morality and public order. If the user considers that there is any content on the website that could be susceptible to this classification, please notify the website administrator immediately.

This website has been reviewed and tested to ensure that it functions correctly. In principle, correct operation can be guaranteed 365 days a year, 24 hours a day. However, the CONTROLLER does not rule out the possibility that there may be certain programming errors, or that force majeure, natural disasters, strikes or similar circumstances may occur that make access to the website impossible.

4. **APPLICABLE LAW AND JURISDICTION**

This website is subject to Spanish law and in the event of litigation or controversy arising from the use of this website, both parties submit to the jurisdiction of the courts

of the city of Granada (Spain). This clause of express submission to the courts of the city of Granada will not be applicable in cases of litigation with users of the website who, according to current legislation, have the status of consumers, in which case both parties will be subject to the jurisdiction of the Courts and Tribunals of the consumer's residence. Likewise, in these cases, the provider and the user may submit their conflicts to the arbitration provided for in the legislation on arbitration and defense of consumers and users, and to the procedures for extrajudicial resolution of conflicts that are established by means of codes of conduct or other self-regulation instruments.

If you do not agree with the products or services contracted and you are a customer belonging to the European Union, except Spanish, you can go to the following link to make the appropriate claim: http://ec.europa.eu/consumers/odr/